

Terms

Viewing of this site itself is free - but by using it, you agree to the terms of this agreement, and you re-affirm that agreement every time you use the site. It is recommended you read this agreement.



Using our service

In return for the service on offer, please ensure you use your correct name, address and any other requested details. You may be asked to enter credit, debit or charge card details. You must ensure that (1.) you are fully entitled to use that card at the time when you provide those details, and when you use the card, and (2.) the card has available funds to cover all charges incurred on it in the course of buying from us. If any of the information you enter becomes incorrect or outdated at any time, then please notify us with the corrected information immediately.

In any event, to order prints here, you must legally be able to enter into contracts for goods and services. Generally, this means that you must be at least 18 years old.

Misuse of this site and it's PayPal Shopping Cart

You must not use, reproduce, modify or distribute any of the images on this site or any part of those images in any manner, whatsoever. You must not tamper with, modify content such as the shopping cart details such as item prices, identity or any content in any manner, whatsoever.

In the event that there is any dispute between us in relation to this issue, you agree that until the matter is resolved, an interim injunction may be an appropriate remedy. An Interim injunction is a court order, which would prevent any further use or distribution of the image(s) that we are concerned about, until a final court hearing where the court will make a decision on all the facts.

How is your Credit or Debit Card charged ?

Your credit or debit card details are processed on our behalf by Paypal. The card details are handled strictly and securely by Paypal and are not revealed to us at anytime.

Delivery of Goods

Each item will be individually protected with clear flat polythene bags and placed in tube packaging and delivered by Royal Mail. While every effort will be taken to send your order as soon as possible, please allow a period of 5 to 10 working days for delivery. For International orders please allow up to 15 working days. In the unlikely event that there are any problems/delays, we will contact you immediately.

Quality Assurance

Apart from the fact that we highly recommend it, it is assumed that you the customer would endeavour to have your own prints framed behind glass as is normal with any art / print on paper.

High quality inks and Premium Satin-Matt 280 - 286 g/m² paper have been used in the creation of the prints, hence the very vibrant rich colours and appealing subtle lustre.

To ensure that the print retains these qualities and is not scratched or smudged in any way, we ask that you take proper and sensible care in handling the paper at the edges. Keep water, excessive moisture, any liquids or damp material away from the print surface and the paper itself. Further to this end we have taken the extra care to protect each print individually in semi sealed clear polythene pending when the customer will have the print framed. Please ensure that you keep the prints protected by storing them in the supplied polythene and in a dry place until you are ready to frame them. It is also best to use acid free mount when framing.

Observing the above requirements in handling of the print guarantees that they should last 80 years or more without any discolouration on the paper or change in colours assuming the print is displayed indoors*.

In terms of actual print quality we will do our best to provide you with high quality and added to that decent and efficient service because we understand that a happy customer is a valuable asset.

However, you should know that the colours and appearance of prints may vary very slightly from the way they appear on the screen due to differences in colour gamuts, computer operating system and monitor settings...etc.

Copyright

WARNING: You are NOT allowed to make any copies of the prints or parts of them without first obtaining permission. Any form of unauthorised reproduction is **ILLEGAL**. The copyright is still held by the artist/producer of the original art work.

Loss

You also agree that our liability under this agreement (whether arising in negligence or otherwise), will not under any circumstances exceed the greater of £500 or an amount equal to the sums paid or payable by you.

This does not affect your statutory rights as a consumer.

Consequential Loss

In the event of consequential loss, we can only be responsible for the cost of your order.

Reasonable Control

We shall not be liable for any failure to perform any of our required obligations under this agreement if caused by matters beyond our reasonable control such as a hand of God scenario.

Changes to this Agreement

We reserve the right to change the terms of this agreement from time to time, and post a new version on this site. The new version will take effect from the day of posting. Prices and availability information are also subject to change without notice.

Severability

In the event that any term of this agreement is held to be unenforceable or invalid by judicial decree or decision, the remainder of this agreement shall remain valid and enforceable.

Security and Privacy

We know you're concerned about security and privacy. We want to reassure you that any information you give us during the registration or ordering process as well as any that we know about you by other means will be well protected. We also feel it is important that you know exactly how any information you give us is used and that all information is collected lawfully and in accordance with the Data Protection Act 1998.

We may also contact you in respect of special offers or when new items become available if you elect to be contacted. You will also be given the prerogative to opt out of the mailing list.

To provide a service that meets our customer needs, we may collect minimal personal data relating to the popularity and usage of particular aspects of the site. However this data will be used or aggregated only on an anonymous basis.

*This figure is achieved based on accelerated light fastness tests conducted by independent testing facilities. They assume that if a print is exposed to a certain amount of light daily while on display in certain conditions, and they expose a test print to 100 times more light, this is in fact the equivalent of 100 days on display. Since this technology is still relatively young in that it hasn't been around for more than 5 or 6 years, obviously no one really knows for sure if these sorts of numbers are correct. However this is the only method currently available for evaluating the longevity of inks and since all these tests are carried out the same way, the results are at least a good indication of the relative longevity of different inks and processes. Either way, we believe that this testing is accurate enough for us to be comfortable with.